





PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE ORDER (Home Delivery OR Self Collection) *strongly encourage	1) Please visit our website - https://www.pacificbookstores.com 2) All users are required to create an account with us to proceed for ordering
LAUNCH DATE FOR ORDERING	10 October 2022 (For Primary 1 only)
LAST DAY OF ONLINE ORDERING	14 October 2022 (For Primary 1 only)
HOME DELIVERY	Local delivery charge of \$13.80
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated on the reverse side of the Booklist OR as indicated on our website
ONLINE PAYMENT OPTIONS	PayNow (QR code) Credit/ Debit  
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refund allowed and only exchange will be entertained.
ONSITE PURCHASE (BOOKSHOP) Walk-In	1) Do visit us on the stated dates listed in the Booklist 2) Appointment required for onsite purchase
BUSINESS OPERATION HOURS	Mon to Fri (9am to 3pm), Saturdays & Eve of Public Holiday (9am to 12noon)
BOOKSHOP PAYMENT OPTIONS	Nets wave (DBS and POSB)  PayNow (QR code) Cash
ONLINE BUYING GUIDE	Home Delivery: https://www.pacificbookstores.com/home-delivery-faq Self Collection: https://www.pacificbookstores.com/self-collection-faq
E-APPOINTMENT (EFFECTIVE 8 NOVEMBER ONWARDS)	Book appointment through link at : register.ezy-queue.com OR scan QR code 
CUSTOMER SERVICE CONTACT	HOTLINE : 65592269 (9am to 5pm, Mon to Fri) EMAIL : sales@pacificbookstores.com